

## About The Authors

Drs. Rick Kirschner and Rick Brinkman are the authors of the McGraw Hill international bestseller, 'Dealing With People You Can't Stand: How To Bring Out The Best In People At Their Worst,' the sequel 'Dealing With Relatives...Even If You Can't Stand Them,' the bestselling audio/video program 'How To Deal With Difficult People,' the 7 volume video program 'Telecare: Exceptional Service On The Phone' and the award-winning Athena Interactive CD-Rom, 'Dealing With Difficult People.' Individually and together, they offers keynote speeches, seminars and workshops and speak to some 50,000 people a year across the nation and around the world. Their client portfolio includes many of the Fortune 1000 companies, hundreds of small and medium sized business, government agencies, healthcare facilities and professional associations.

Their unique presentation style of 'Educating Through Entertainment,' includes stand-up comedy, hard-hitting stories, and dramatic skits. Rick and Rick have earned the goodwill and trust of leaders in industry, education, healthcare and government. They provide a wide range of resources to individuals and organizations in pursuit of excellence. They deliver fun and informative interviews that make a meaningful difference.

Dr. Kirschner can be reached by phone at 541-488-2992, or by email at [dr.rick@talknatural.com](mailto:dr.rick@talknatural.com)

Dr. Brinkman can be reached by phone at 541-635-4145 or by email at [dr.rick@rickbrinkman.com](mailto:dr.rick@rickbrinkman.com)